



Customer Review of Policies and Procedures

The Wrekin
Housing Group

Customer Review of Policies/Procedures

Date	21 st June 2024
Service Area	Legal Services
Lead Manager	Joanne Webb
Policy	Confidentiality and Data Protection Policy
Summary of policy	The Confidentiality and Data Protection Policy and Procedure sets out the Group's approach to data protection and how personal information is to be collected, used, shared and stored. The Information Commissioner, an independent body, is responsible for enforcing data protection law.
Changes made or planned	Minimal changes have been made to the policy - We have added wording to reflect if STAIRs (Social Tenant Access to Information Requirements) is implemented and have clarified that the Head of ICT is the Group's Data Protection Officer.
What can be influenced?	We welcome all feedback on the policy.
Date needed	4 th July 2024